PDI Managed Security Services

A secure and stable network is essential to the health of your business and your customers’ experience with your brand. But without firsthand knowledge of security best practices and in-house expertise, your business is at risk, especially as connected devices and cloud-based applications rise in popularity.

Our team is here to take that burden of managing IT security off your plate. Our Managed Detection and Response (MDR) and Extended Detection and Response (XDR) capabilities combine with secure networking technologies to give your business the protection it needs to manage cyberthreats and secure your highly connected IT environment.

Robust security solutions

Our offerings are purpose-built to unify control with a robust security platform, network security appliance, and managed security services. We help multi-site operators, convenience store retailers, and small to medium-sized businesses connect, secure, monitor, and scale highly distributed environments while protecting their critical data and assets.

PDI Managed Security Services give you peace of mind that your business is protected, agile, and compliant across all locations and applications. We’re here to support your network and security needs and protect your IT environment from threats and vulnerabilities.
Rely on us to protect your network

Take the burden of security off your plate

Keeping your systems secure in today’s world is challenging for retailers and multi-site operators running highly distributed enterprises. That’s why you can trust your business to the PDI Managed Security Services team to help you gain better control and protection of your network environment. When your business requires advanced security but lacks internal resources and staff, we’re here to help. We take care of your complete networking needs, and we understand what it takes to secure and protect all your environments.

With our Managed Security Services, you get the very best in threat detection and prevention with 24/7 support that will continuously monitor and respond to real-time threats—helping to ensure your data and assets are secure.

Secure Network (PaySafe)
Process payments securely from the store to the pump with simple and redundant network protection for your POS applications and devices.

MDR and XDR
We’ve got you covered with threat monitoring, detection, and targeted response activities to prevent and defend against all cyberattacks.
Better control and security from a fully managed solution

Designed for highly distributed environments

Today’s workforce is agile, connected, and collaborative. To enable your operations to scale, essential functions in your business need to grow. Unfortunately, having the necessary security and networking expertise in-house isn’t always an option. That’s why retailers and multi-site operators running highly distributed businesses rely on PDI’s Managed Security Services. When you need a holistic approach that secures your environments across people, applications, and locations, you can trust our experts to get the job done right.

Here’s how we help. We eliminate the hassle of deploying and maintaining multiple security tools and enable redundant connectivity to keep critical applications and devices up and running. Key offerings include:

• MDR and XDR services
• 24/7/365 Security Operations Center (SOC)
• Secure Network (PaySafe)

MDR Essential
• Managed next-generation anti-virus/anti-malware tools
• Managed threat intelligence
• Endpoint detection
• Limited incident response

XDR
• Managed next-generation anti-virus/anti-malware tools
• Managed threat intelligence
• Endpoint detection
• Incident response
• File integrity monitoring
• Proactive threat hunting
• SaaS threat monitoring (cloud IaaS and PaaS)
• Choice of log data retention options
End-to-end protection to keep your business up and running

Process payments safely and securely

Our priority is to provide maximum protection for your business systems and minimize risk at every level. We understand what it takes to secure highly distributed environments, so you can confidently embrace new technologies and achieve your digital transformation goals.

Let us take care of your security needs, so you can focus on other strategic aspects of your business. Our MDR and XDR services are designed to meet all your cybersecurity requirements and are managed by our experts that keep a close eye on the critical data flowing throughout your IT environment. PDI provides Security Information and Event Management (SIEM) to get a comprehensive view of your organization’s IT security. Our SOC keeps 24/7/365 vigilant watch to secure and protect all your sites.

As customer demands evolve and payment transactions increase in complexity, Secure Network (PaySafe) provides you the security and protection you need to segment your network and securely process payments. We focus on reducing your vulnerability to cyberthreats and minimizing risks to your business.

We can protect your critical data and assets by:

- Monitoring for threats
- Initiating targeted responses
- Preventing and deflecting inconsistencies
- Providing simple, secure, redundant network protection
- Delivering 24/7/365 SOC support
Trusted experts you can count on to protect your business

Establish confidence in your security solution

PDI Managed Security Services deliver better control and security. We enable retailers and multi-site operators to stay secure while staying hands-off. We also eliminate the hassle of deploying and maintaining multiple security tools to protect your data and assets from cyberattacks. Achieve the necessary security and safety standards for your business, gain ongoing support for your daily and long-term needs, and know that your business is protected.

We’re here to provide you the security support you need without the hassle of doing it yourself. PDI Managed Security Services handle IT security complexities—keeping your systems well protected and prepared for vulnerabilities.

Our award-winning threat detection and industry-leading security services are used by convenience retailers and small businesses with complex IT environments just like yours. Cyberattacks can be damaging beyond an initial breach. They can have lingering effects on your business and your brand’s reputation. Our knowledgeable and dependable team of security experts will monitor your network and manage threats to minimize risk to your business.
About PDI

Professional Datasolutions, Inc. (PDI) software helps businesses and brands increase sales, operate more efficiently and securely, and improve critical decision-making. Since 1983, PDI has proudly served the convenience retail and petroleum wholesale industries. Over 1,500 companies, representing more than 200,000 locations worldwide, count on PDI’s solutions and expertise to deliver convenience and energy to the world. For more information about PDI, visit us at www.pdisoftware.com.