

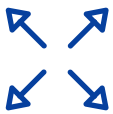


PDI Customer Services Online

Manage your customer relationships

An easy-to-use, self-service tool to better manage your customers' needs

With PDI Customer Services Online (CSO), improve your customer experience and reduce the burden on your operational teams. Enable your customers to easily manage their accounts from a secure website where they can place orders and receive updates. Improve your customer relationships with a portal that acts as a one stop shop that answers all of their ordering, payment, and delivery needs. PDI CSO uses intelligent data to predict customer needs which improves accuracy and eliminates errors ensuring customer satisfaction.



Scalable



Quick implementation



Internationally deployed



Customized to your brand



“PDI helped us increase our margins by offering our customers a fully automated service.”

—PDI Customer

PDI Customer Services Online

- Streamline your operational processes on one, easy-to-use platform
- Configurable to any browser making it easily accessible for customers
- Manage customer relationships on a site that is custom to your brand's identity
- Automatic updates reflect live pricing changes
- Custom selection menus based on customer needs
- Ability to manage customer account details from a single location
- Gives customers freedom with self-service options



A smart, global solution to automate business processes and refine the customer experience

Keep Your Customers in the Loop with a Solution to Maximize Their Experience

Customization is the heart of PDI CSO. Keep your customers happy with the power of PDI.

- Personalized to meet the needs of individual customers
- Choose between manual ordering or automatic ordering
- Simplify the payment process with online account statements
- Send immediate delivery updates
- Easily integrates to ERP and logistics software for a seamless experience
- Configured to each individual user's language preferences